

# QUALITY ASSURANCE

Chart made for comparison purposes only. Please see individual Shield Plan flyers for coverage details and limitations.\*\*

FEATURES	 PLATINUM	 GOLD	 SILVER	 BRONZE
Loss Coverage	\$15,000	\$10,000	\$5,000	\$2,000
False Alarm Coverage	\$750	\$500	\$250	\$100
Emergency Service Guarantee	✓	✓	✓	✓
Free Interactive Cameras	8 Outdoor Hardwired*†	5 Interactive Cameras*	4 Interactive Cameras*	3 Interactive Cameras*
Enhanced Dispatch	✓	Up to 4 Cameras		
Remote Download Support	Covers 1x Daily	Covers 1x Daily	Covers 1x Monthly	Covers 1x Annually
Mobile App	Integrated	Interactive App	Interactive App	Vyanet App
Parts & Labor Guarantee	Up to 45 Devices	Up to 30 Devices	Up to 15 Devices	
Upgrade Coverage	Up to \$750	Up to \$500	Up to \$250	
Performance Guarantee	Up to 45 Devices & Covers 2 Trip Fees	Up to 30 Devices & Covers 1 Trip Fee	Up to 15 Devices & Covers 1 Trip Fee	

\* Quality Assurance members may choose from indoor or outdoor Wi-Fi cameras, as well as doorbell cameras. Clients with Plus Plan (added NVR storage and management) may also choose hardwired cameras.

† Platinum members may substitute up to 4 hardwired cameras with their choice of Wi-Fi models for added flexibility.

\*\* Please note that coverage options may exclude batteries and trip fees. Please look at individual Shield Plan flyers for details.